Job Specification – DevOps Intern (TurING)

ING is a global bank with a strong European base. Our over 60,000 employees serve around 37 million customers, corporate clients and financial institutions in over 40 countries. Our purpose is to empower people to stay a step ahead in life and in business. This purpose guides us in everything we do.

For our Wholesale Banking clients we provide specialised lending, tailored corporate finance, debt and equity market solutions, sustainable finance solutions, payments & cash management and trade and treasury services.

'Do your thing' is our brand direction and ING's first global tagline. It is how we articulate our purpose and our promise to make banking frictionless to the world. 'do your thing' is not about irresponsible behaviour but about people being free to live the life they want to live, knowing that they will make their world a little better for it.

Job Title:	Intern
Business/Function:	Tech/TurING
Line Manager:	Stephen Crombie
Core Hours of Work:	Full Time – 9.00 am – 5.00 pm
Duration	12 month paid internship programme running from September 2024 to September 2025
Status:	Temporary
Required start date	September 2024

Job Description
The ING London Internship Programme: A structured programme aimed at university students and recent graduates. The programme will offer first-hand experience of what a career at ING is like by giving you an opportunity to observe and get involved in the day to day running of the business. An internship at ING will allow you to explore your interests and develop your professional skills and capabilities.

Job Responsibilities
The intern role will involve day-to-day application support and developing our internal solutions and providing some support to customised off the shelf applications.

Main Duties and Responsibilities of Role

- Support new projects and enhancements to existing systems, migration to updated infrastructure and remediating software and processes, all to the latest security standards.

- Work in collaboration with other members of the squad and other areas of ING WB Tech, locally in the UK and other centres around the world and at all levels within the organisation.

- The candidate will need strong written and verbal communication skills and a disciplined frame of mind and resilience when dealing with urgent issues and quick responses to changes in the business environment.

- ING works in an Agile way and has implemented a Continuous Delivery automated pipeline. The candidate will be heavily involved in several organisation initiatives in this area.

In addition
- Working with the rest of the interns to put together "meet the manager" sessions amongst the managers, networking events and product sessions;
- Actively participate in volunteering opportunities available through ING's charity partnership initiatives;
- Think of ideas for charity events for the London office and take them on and making them happen!

Your Work Environment

The TurING Squad maintains and supports IT applications which are used by all areas of ING Bank both in the UK and Globally. We provide applications mainly based on .NET and SQL Server technologies but with some third-party package support/integration and JAVA.

The emphasis is on delivering strong cloud based solutions to business problems, while considering security vulnerabilities, IT risk control impacts and high-quality software delivery.

The team have adopted and continuously improve their Agile scrum methodology utilising the banks "One Agile Way of Working".

Career Potential

This role provides an excellent opportunity to gain an introduction to working within the department, with the potential to apply for permanent roles as available.

Who Are We Looking For?

Required Skills

Essential
A recent graduate or looking to do a university placement year.

Must have the right to work in the UK for the whole duration of the proposed internship
Understanding of Application Support/Development (SQL Server, ASP.NET, C#, MVC, GIT, Visual Studio)
Problem solving skills
Attention to detail
Able to use own initiative
Degree within a Technology subject
Good IT skills in a range of SW packages
Someone who can work well as part of a team as well as own initiative, good time keeper and well organised.
Good communication and interpersonal skills are required both for interaction between team members and customers.
Someone with a professional and confident manner.
Good verbal and written communication skills.
Approachable and friendly.
An organised and details orientated individual.
A team player who has the ability to develop strong relationships with clients, candidates and colleagues.
Someone who will also play a big part in the intern team and represent the department well.
Proactive.
Professionalism.
Ability to execute tasks independently and manage/prioritize workload.
Willingness to learn.

Desirable
Understanding of IT solution lifecycle and methodologies such as Agile Scrum, Azure DevOps

What Type Of People Are We Looking For

Creating a differentiating experience starts with ING's culture: entrepreneurial, open, collaborative, innovative and energetic. Who we are and how we work are set out in our Orange Code. Our values are the non-negotiable promises we make to the world. The principles we stick to no matter what are: we are honest, we are prudent, and we are responsible. Our behaviours are the commitments we make to each other and the standards by which we measure performance. These behaviours are what set us apart. We are looking for people who apply these behaviours: you take it on and make it happen, you help others to be successful and you are always a step ahead.

With integrity above all, the Orange Code is our manifesto describing the values and behaviours that define us and what it means to be ING.

Click [here](#) to find out further information on this intern programme and how to apply