# Job Specification – TurING Intern

ING is a global bank with a strong European base. Our over 56,000 employees serve around 38.8 million customers, corporate clients and financial institutions in over 40 countries. Our purpose is to empower people to stay a step ahead in life and in business. This purpose guides us in everything we do.

Our products include savings, payments, investments, loans and mortgages in most of our retail markets. For our Wholesale Banking clients, we provide specialised lending, tailored corporate finance, debt and equity market solutions, payments & cash management and trade and treasury services. Customer experience is what differentiates us and we're continuously innovating to improve it. We also partner with others to bring disruptive ideas to market faster.

'Do your thing' is our new brand direction and our first global tagline. It articulates our purpose and our promise to make banking frictionless. It's about encouraging people to do more of the things that move them and their business. 'Do your thing' is not about irresponsible behaviour but about people being free to live the life they want to live, knowing that they will make their world a little better for it.

## Core Information

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| **Job Title:** | TurING Intern |
| **Business/Function:** | TurING Squad, WB Tech |
| **Line Manager:** | Russell Watson |
| **Core Hours of Work:** | Full Time 9.00am – 5.00pm |
| **Duration** | 9 month paid internship programme running from October 2021 to June 2022 |
| **Status:** | Temporary |
| **Required start date:** | October 2021 |

## Job Specification

The TurING Squad are a Development Operations team that manages the entire service lifecycle of internal applications, from development though production support including decommission/replacements. IT Risk is a big part of evidencing the security and integrity of these applications in order to make ING the worlds' safest bank. An intern within our squad will become competent in first line support of these applications and the process of IT Risk, basic application enhancement and bug fixes along with usage of the code repository Git and continuous deployment to ING Private Cloud using Microsoft Azure.

## Job Responsibilities

- 1st line support of the squads internal intranet-based applications. IT Risk evidencing to make ING the worlds' safest bank
- Working with other ING interns to put together 'meet the manager' sessions amongst the managers, networking events and product sessions.
- Thinking of ideas for charity events for the London staff and taking them on and making them happen!
- Time spent in the Scrum Master role for Squad, including regular meetings with Product Owner (PO) and Chapter Lead (CL) and chairing retrospective meetings
- Working with the rest of the interns to put together "meet the manager" sessions amongst the managers, networking events and product sessions;
- Actively participate in volunteering opportunities available through ING's charity partnership initiatives;
- Think of ideas for charity events for the London office and take them on and making them happen!

## Career Potential

This role provides an excellent opportunity to gain an introduction to working within the WB Tech function/department.

## Who Are We Looking For?

### Required Skills

**Essential:**  A recent graduate or looking to do a university placement year.

Must have the right to work in the UK for the whole duration of the proposed internship

Basic understanding of web-based intranet applications, good client communication skills
Someone who can work well as part of a team as well as own initiative, good timekeeper and well organised.
Good communication and interpersonal skills are required both for interaction between team members and customers.
Good PC skills, including a working knowledge of Word, Excel & Outlook.
Someone with a professional and confident manner.
Good verbal and written communication skills.
Approachable and friendly.
An organised and details orientated individual.
A team player with the ability to develop strong relationships with clients, candidates and colleagues.
Someone who will also play a big part in the intern team and represent the department well.
Proactive.
Professionalism.
Ability to execute tasks independently and manage/prioritize workload.
Willingness to learn.

**Desirable:**  Basic C#.NET, Basic SQL knowledge, Windows Servers, Internet Information Services

### What Type Of People Are We Looking For

Creating a differentiating experience starts with ING's culture: entrepreneurial, open, collaborative, innovative and energetic. Who we are and how we work are set out in our Orange Code. Our values are the non-negotiable promises we make to the world. The principles we stick to no matter what are: we are honest, we are prudent, and we are responsible. Our behaviours are the commitments we make to each other and the standards by which we measure performance. These behaviours are what set us apart. We are looking for people who apply these behaviours: you take it on and make it happen, you help others to be successful and you are always a step ahead.

With integrity above all, the Orange Code is our manifesto describing the values and behaviours that define us and what it means to be ING.

# Click [here](#) to find out further information on this intern programme and how to apply