



## Job Specification – Research Strategy Intern



ING is a global bank with a strong European base. Our over 56,000 employees serve around 38.8 million customers, corporate clients and financial institutions in over 40 countries. Our purpose is to empower people to stay a step ahead in life and in business. This purpose guides us in everything we do.

Our products include savings, payments, investments, loans and mortgages in most of our retail markets. For our Wholesale Banking clients, we provide specialised lending, tailored corporate finance, debt and equity market solutions, payments & cash management and trade and treasury services. Customer experience is what differentiates us and we're continuously innovating to improve it. We also partner with others to bring disruptive ideas to market faster.

'Do your thing' is our new brand direction and our first global tagline. It articulates our purpose and our promise to make banking frictionless. It's about encouraging people to do more of the things that move them and their business. 'Do your thing' is not about irresponsible behaviour but about people being free to live the life they want to live, knowing that they will make their world a little better for it.

<b>Job Title:</b>	Research Strategy Intern
<b>Business/Function:</b>	Wholesale Banking
<b>Line Manager:</b>	Nikolai Bachter
<b>Core Hours of Work:</b>	Full Time – 9.00 am – 5.00 pm
<b>Duration</b>	9 month paid internship programme running from October 2021 to June 2022
<b>Status:</b>	Temporary
<b>Required start date</b>	October 2021

### Job Description

The ING London Internship Programme: A structured programme aimed at university students and recent graduates. The programme will offer first-hand experience of what a career at ING is like by giving you an opportunity to observe and get involved in the day to day running of the business. An internship at ING will allow you to explore your interests and develop your professional skills and capabilities.

The Research Strategy team is part of ING's Research function. It is responsible for keeping Research aligned with ING's broader strategy and the needs of its internal and external stakeholders. The team is also responsible for managing business controls with a view to properly managing risks inherent in Research activities

The goal of the internship is to assist the Global Head of Research Strategy and Transformation in planning, developing and implementing the Research strategy. This requires a deeper understanding of the local and global context in which Research operates. Usual activities include frequent interaction with economists, analysts, strategists and the Research Management Team.

### Job Responsibilities

#### Duties and Responsibilities of Role

- Assist the Global Head of Research Transformation and Strategy with strategic planning and implementation.
- Assist the Global Research – Head of Business Control in managing non-financial business risks.
- Identify, collate and analyse internal and external data which are fundamental to the formulation of a sound Research strategy
- Create materials to promote Research internally and externally.
- Coordinate quarterly success messages.
- Assist the UK Research Management Team with the organisation of bi-weekly team meetings.
- Collate statistical findings from external communication parties for media analysis.

- Support Research with industry analysis in; regulations, competitors, technology and innovation.
- Working with the rest of the interns to put together “meet the manager” sessions amongst the managers, networking events and product sessions;
- Actively participate in volunteering opportunities available through ING’s charity partnership initiatives;
- Think of ideas for charity events for the London office and take them on and making them happen!

### Your Work Environment

The Global Research Strategy team consists of the Global Head of Research Strategy and Transformation in London and the Head of Research Business Control in Madrid. The team works on a global and functional basis across EMEA, APAC and the Americas. The candidate will be working very closely with the Global Head of Research Strategy and have frequent interactions with the Research Management Team and a range of internal stakeholders. There will be many opportunities to learn, this includes monthly teach-in sessions from the Research Team about their role within ING.

### Career Potential

This role provides an excellent opportunity to gain an introduction to working with a Global Research department and the banking and financial services sector. The Strategy Team interacts with global Research functions and various business units and therefore a learning opportunity and introduction to a range of ING’s activities.

### Who Are We Looking For?

#### Required Skills

<b>Essential</b>	<p>A recent graduate or looking to do a university placement year.</p> <p>Must have the right to work in the UK for the whole duration of the proposed internship</p> <p>Someone who can work well as part of a team as well as own initiative, good timekeeper and well organised.          Good communication and interpersonal skills are required for the interaction between team members.          Good PC skills, including a working knowledge of Word, Excel &amp; Outlook.          Someone with a professional and confident manner.          Good verbal and written communication skills.          Approachable and friendly.          An organised and details orientated individual.          Proactive.          Ability to execute tasks independently and manage/prioritize workload.          Willingness to learn.          Problem-solving skills</p>
<b>Desirable</b>	<p>Good analytical skills</p>

#### What Type Of People Are We Looking For

Creating a differentiating experience starts with ING’s culture: entrepreneurial, open, collaborative, innovative and energetic. Who we are and how we work are set out in our Orange Code. Our values are the non-negotiable promises we make to the world. The principles we stick to no matter what are: we are honest, we are prudent, and we are responsible. Our behaviours are the commitments we make to each other and the standards by which we measure performance. These behaviours are what set us apart. We are looking for people who apply these behaviours: you take it on and make it happen, you help others to be successful and you are always a step ahead.

With integrity above all, the Orange Code is our manifesto describing the values and behaviours that define us and what it means to be ING.

**Click [here](#) to find out further information on this intern programme and how to apply**