

Job Specification – Business Control Intern



ING is a global bank with a strong European base. Our over 56,000 employees serve around 38.8 million customers, corporate clients and financial institutions in over 40 countries. Our purpose is to empower people to stay a step ahead in life and in business. This purpose guides us in everything we do.

Our products include savings, payments, investments, loans and mortgages in most of our retail markets. For our Wholesale Banking clients, we provide specialised lending, tailored corporate finance, debt and equity market solutions, payments & cash management and trade and treasury services. Customer experience is what differentiates us and we're continuously innovating to improve it. We also partner with others to bring disruptive ideas to market faster.

'Do your thing' is our new brand direction and our first global tagline. It articulates our purpose and our promise to make banking frictionless. It's about encouraging people to do more of the things that move them and their business. 'Do your thing' is not about irresponsible behaviour but about people being free to live the life they want to live, knowing that they will make their world a little better for it.

Job Title:	Business Control Intern
Business/Function:	Business Control
Line Manager:	David Smith
Core Hours of Work:	Full Time 9.00am – 5.00pm
Duration:	9 month paid internship programme running from October 2021 to June 2022
Status:	Temporary
Required start date:	October 2021

Job Specification

This is not just a role in the 1st Line of Defence Business Control function, this is an internship programme. You will be required to participate in organising charity and social events taking place in the bank as a team. You will also get a lot of support in learning about Wholesale Banking and laying the foundations for a professional future career. We are looking for an enthusiastic team player to get involved with all of the intern tasks.

This is a relatively new function being put in place in the 1st Line of Defence to help support, guide and co-ordinate UK Management (CEO/COO and local value chain heads) in ensuring that Non-Financial Risks the UK Region are exposed too are recognised, owned and managed at an acceptable level in a standardised and integrated way.

The ING London Internship Programme: A structured programme aimed at university students and recent graduates. The programme will offer first-hand experience of what a career at ING is like by giving you an opportunity to observe and get involved in the day to day running of the business. An internship at ING will allow you to explore your interests and develop your professional skills and capabilities.

Job Responsibilities

- Support Key Control Testing
- Support the roll out of control frameworks to ensure a robust/effective /co-ordinated/communicated approach exists as to how the UK can manage its Internal Control Environment.
- Ensure testing is clear and evidenced in iRisk (in conjunction with 2LOD input / challenge)
- Support other team members ensure facilitation of Risk Mitigation
- Support the team in monthly Risk Forum activities, for example, Agenda, Papers, Actions and Minutes
- Ad hoc activities as required

- Working with the rest of the interns to put together 'meet the manager' sessions amongst the managers, networking events and product sessions.
- Thinking of ideas for charity events for the London office and taking them on and making them happen!

Career Potential

This role provides an excellent opportunity to gain an introduction to working within Business Control Function. The team interacts with a number of departments within London Branch and therefore offers wider learning about the organisation.

Who Are We Looking For?

Required Skills

Essential: A recent graduate or looking to do a university placement year.

Must have the right to work in the UK for the whole duration of the proposed internship

Organised and detailed orientated, able to analyse and work with data.

Ability to execute tasks independently and manage/prioritize workload.

Professional and confident manner.

Good verbal and written communication skills.

Good interpersonal skills, tact and diplomacy.

Good PC skills, including a working knowledge of Excel, Word, Outlook.

A team player who can develop strong relationships with internal clients and colleagues.

Good communication and interpersonal skills are required both for interaction between team members and customers.

Someone with a professional and confident manner.

Good verbal and written communication skills.

Approachable and friendly.

An organised and details orientated individual.

Willingness to work in an Agile environment

Desirable: Interest in Financial Services including Risk Management

No prior experience necessary – training to be provided.

What Type Of People Are We Looking For

Creating a differentiating experience starts with ING's culture: entrepreneurial, open, collaborative, innovative and energetic. Who we are and how we work are set out in our Orange Code. Our values are the non-negotiable promises we make to the world. The principles we stick to no matter what are: we are honest, we are prudent, and we are responsible. Our behaviours are the commitments we make to each other and the standards by which we measure performance. These behaviours are what set us apart. We are looking for people who apply these behaviours: you take it on and make it happen, you help others to be successful and you are always a step ahead.

With integrity above all, the Orange Code is our manifesto describing the values and behaviours that define us and what it means to be ING.

Click [here](#) to find out further information on this intern programme and how to apply