



Job Specification – Innovation Intern



ING's purpose is 'Empowering people to stay a step ahead in life and in business'. Every ING colleague is given the opportunity to contribute to that vision. We champion self-reliance and foster a collaborative and innovative culture. The Orange Code is our global manifesto for how we stay true to our purpose and our tradition of reinvention and empowerment. It is made up of **ING Values** (we are honest; we are prudent; we are responsible) and **ING Behaviours**: (you take it on and make it happen; you help others to be successful; you are always a step ahead). For us, success will only be achieved if we act with **Integrity**.

Some companies see diversity as a box to be ticked. We see it as fundamental to our success and we encourage a proper work/life balance. At ING, you'll only be judged on your performance in line with the Orange Code. And that's a promise.

Core Information

Job Title:	Innovation Lab Intern
Business/Function:	Wholesale Banking
Department:	Innovation
Line Manager:	Katherine Phillips
Core Hours of Work:	Full Time 9.00am – 5.00pm
Internship Programme	9 month paid internship programme running from September 2020 to June 2021.
Status:	Temporary
Required start date:	September 2020

Job Specification

Overview:

The Innovation Hub at ING UK, presents an exciting opportunity for an intern to kick start their career, providing an opportunity to get hands on experience and learn a lot across an evolving space London sits at the heart of financial services innovation, with one of the largest financial ecosystems and is widely regarded as the fintech capital of Europe.

Main Duties and Responsibilities of Role

- Assist the innovation manager in driving activity and projects that support the ING innovation UK Strategy.
- Assist in the development of an 'Innovation as a Service' program – aimed to empower employees across WB UK to create innovation and continuous process improvement opportunities in their roles or with their clients.
- Support the introduction of training & education for UK branch to develop ING's 'workforce of the future' – ensuring smooth organisation for training and capability sessions with global expert teams (in Data Analytics, Blockchain/DLT, PACE, Ventures and more).
- Support global innovation initiatives (PropTech, RegTech, Financial Markets, Loan Markets) with support across the PACE process and stages. PACE is a widely recognised and used innovation methodology framework used by many of the innovation teams to deliver their innovation initiatives.
- Assist the innovation manager in developing and executing a smarter onboarding process for new innovation team members.
- Support the innovation manager in delivery of various client facing and internal facing innovation events from research around the latest themes and topics across emerging technology and innovation through to execution and communication of activity.
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- Potential opportunity to get involved in a specific innovation initiative and support an innovation lead of one of the value spaces to in the development of a new solution or idea.
- Working with the rest of the interns to put together 'meet the manager' sessions amongst the managers, networking events and product sessions.

Career Potential

This role provides an excellent opportunity to gain an introduction to working within the

Innovation function/department and a chance to learn about a range of different areas including:

- Data Science & Analytics
- Blockchain and Distributed Ledger Tech
- Property Technology
- Regulation Technology
- Financial Markets Technology
- Lending Innovation
- Innovation Methodology capability
- Innovation Programs

Candidate Profile

Qualification/Education

Essential: A recent graduate or looking to do a university placement year.

Experience/Knowledge

Essential: A team player who is collaborative and happy to adapt in an ever-changing environment.
Strong verbal and written communication and interpersonal skills
Competency of Microsoft Office Suite
Good PC skills, including a working knowledge of Word, Excel & Outlook
An organised and details orientated individual.

Desirable: Design skills & ability to use some design software such as in-design
Marketing/Communications qualification or experience highly desired

Personal Competencies

Essential: Good communication and interpersonal skills are required both for interaction between team members and customers.
We are looking for energetic, all-rounders with an entrepreneurial mindset, who are curious, solution focused
Someone with a professional and confident manner.
Approachable and friendly.
Someone who will also play a big part in the intern team and represent the department well.
Proactive.
Professionalism.
Ability to execute tasks independently and manage/prioritize workload.
Willingness to learn.

Click [here](#) to find out further information on this intern programme and how to apply